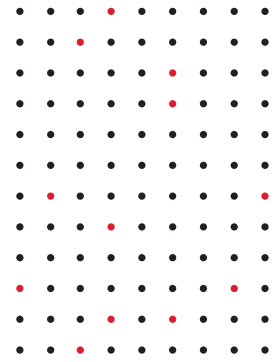


End-to-End Device Lifecycle Management

Endpoints are more than just tools—they're the foundation of a productive workforce. Our lifecycle solutions simplify devices, from day one to retirement.



ADVISING, ENABLING, AND SUPPORTING DEVICE LIFECYCLES

Our device lifecycle approach is built around one simple goal: to make IT effortless. From strategic planning to hands-free deployment and long-term support, Xerox IT Solutions helps you secure the right technology at the right time. You stay ahead of refresh cycles—without added complexity.

Xerox IT Solutions deliver results at every stage of the device lifecycle.

Your Trusted Advisor for Device Management

- Assess your current device demands and strategies
- Identify performance gaps and business risks
- Align refresh planning with performance, security, and budget goals

EMPOWERING TODAY'S MODERN WORKFORCE

At Xerox IT Solutions, we meet your workforce where they are—at home, in the office, or anywhere in between. Our lifecycle solutions are designed to be seamless and stress-free, helping your team stay connected with the right tools and technology to stay productive.

A True Enablement Partner

- Flexible procurement and billing models
- Pre-configured devices shipped directly to end users, ready to use
- Zero-touch provisioning, imaging, and asset tagging
- Role-based bundling of hardware, software, and accessories
- Proactive device health monitoring
- Spare-in-the-Air depot for fast replacement service
- Helpdesk and remote troubleshooting
- End-of-life recovery, data sanitization, and eco-friendly disposal

MAXIMIZE DEVICE VALUE AND MINIMIZE TCO

Maximize your hardware investments while minimizing total cost of ownership with device strategies right-sized to your exact needs.

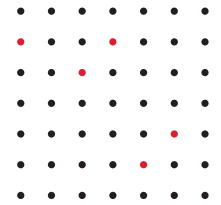
By consolidating vendors, automating asset management, and streamlining support, Xerox IT Solutions helps reduce downtime, improve budgeting accuracy, and extend device performance—so you can focus on outcomes, not upkeep.

Save time and money while taking the burden of device management off of your IT team.



Seemlessly equip your workforce with the right technology.

Experts guide you to selecting the ideal devices, services, and peripherals to fit the unique demands of your organization.



From procurement to disposal, our full-service strategy takes the burden of device lifecycles off of your IT team, so they can focus on more critical work.

ACQUISITION

- Device Demo Kits
- Bundled Peripherals
- Capitla or Leasing Options
- Device Enrollment
- Depot Services

DISPOSITION

- Device Buyback
- Asset Reallocation and Refurbishment
- EPA Compliant Disposal
- Onsite/Offsite Data Destruction
- Transfer of Liability

SUPPORT

- 1–4 year Break/Fix Warranty
- Tier 1 and 2 Service Desk
- Field Repairs
- System patching and Updates

CONFIGURATION

- Custom Imaging
- Asset Tagging
- Kitting/Consolidated Packaging
- Automated OS Setup
- Device Encryption

DEPLOYMENT

- Large Scale Rollout/Refresh
- Installation/Setup
- User Data and Settings Migration
- Asset Tracking



Xerox IT Solutions: Proven expertise delivered with a frictionless client experience.

Find out more at: xerox.com/itsolutions.